Institutional Testing				
Job Family	Job Titles	Test Battery	Time	
Administrative Support/Word ServiceFit-Support	Administrative Assistant (9019) Legal Secretary (9049) Secretary (9044) Sr Secretary (9020) Sr Administrative Assistant (9018)	Service Excellence, ServiceFit for Healthcare, MS Word 2016	1.5 hr	
Business Support & Front Line Service ServiceFit (continues to next page)	Accounting Clerk (9171) Administrative Clerk (9069) Associate Patient Access Rep (1991) Buyer (9649) Catering Assistant (6155) Clerk (9071) Coord, DI Services (1147) Coord, Facilities Operations Center (5316) Coord, Patient Services (2034) Coord, Patient Services (2034) Coord, Patient Services (6328) Coord, Work Control (5068) Customer Service Spec (2017) Data Entry Operator (9396) Executive Search Coord (9564) Financial Clearance Assoc (2008) HIM Associate (1308) HR Operations Rep (7833) HR Service Center Spec (7834) Human Resources Asst (9543) Imaging Library Rep (1330) Information Representative (9894) International Patient Asst (8219) Lead Clerk (9050) Parking/Operations Asst (6265) Patient Access Representative (1983) Patient Access Specialist (1998) Patient Access Specialist (1998) Patient Care Technician (1080) Patient Escort (1082) Patient Safety Assistant (2450) Patient Services Ambassador (1946) Patient Services Representative (1539) Patient Services Representative (1566) PBS Assistant (1977) PBS Associate (1973) Per Diem Patient Care Technician (1079) Personnel Assistant (9587) Planner/Scheduler (5013) Public Safety Officer (6343) Receptionist (9097) Room Service Assistant (6114)	Service Excellence, ServiceFit for Healthcare	1 hr	

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3. Except where noted, all passing scores are valid for one year. All failing scores are valid for six months.

Institutional Testing				
Job Family	Job Titles	Test Battery	Time	
	Sr Administrative Clerk (9068) Sr Clerk (9070) Sr Data Entry Operator (9395) Sr Executive Search Coord (9576) Sr HIM Associate (1311) Sr HR Operations Rep (7832) Sr HR Service Center Tech (7831) Sr Information Representative (9890) Sr Parking Operations Asst (6266) Sr Patient Access Representative (1975) Sr Patient Escort (1084) Sr Public Safety Officer (6342) Sr Room Service Assistant (6119) Sr Transportation Representative (1085) Sr Welcome Center Attendant (9892) Transportation Representative (1083) Welcome Center Attendant (9893)			
Clinical Coding Skills ServiceFit-Coding	Clinical Coding Specialist (1345) Quality Coding Specialist (1944) Sr Clinical Coding Specialist (1956)	Service Excellence, ServiceFit for Healthcare, RCS Coder*	1.5 hr	
Pharmacy Skills ServiceFit-Pharmacy	Pharmacy Technician (1422) Advanced Pharmacy Technician (1452) QA Pharmacy Technician(1425) Specialty Pharmacy Technician (1421)	Service Excellence, ServiceFit for Healthcare, Pharmacy - Math & Dosage*	1.5 hr	
Surgery Scheduler Skills ServiceFit - Surgery	Surgery Scheduler (2023) Coordinator, Surgery Scheduler (2022)	Service Excellence, ServiceFit for Healthcare, Surgery Scheduler - Surgery Terminology	1.5 hr	
HIM Clinical Documentation Skills ServiceFit - Clinical Documentation	Clinical Documentation Specialist (2426)	Service Excellence, ServiceFit for Healthcare, Clinical Documentation Skills*	1.5 hr	
PBS Specialist Skills ServiceFit - PBS Specialist	PBS Specialist (1974)	Service Excellence, ServiceFit for Healthcare, Medical Terminology Skills*	1.5 hr	

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Institutional Testing				
Job Family	Job Titles	Test Battery	Time	
Professional ProFit	Ed Coord, Patient Access Svcs (2092) Health Information Specialist (1538) Lead, Front Desk Services (9098) Network Services Representative (8686) Patient Advocate (2001) PBS Provider Enrollment Spec (2018) Program Coord, Provider Relations (9247) Sr Health Information Specialist (1536) Sr Patient Advocate (2002) Sr Patient Affairs Specialist (6287) Supv, Health Information Svcs (1537)	ProFit	1 hr	
Health Education ProFit-Grammar	Health Education Specialist (1534) Oncology Educator (1014) Sr Health Education Specialist (1532)	ProFit, Grammar*	1.5 hr	
Communications ProFit-Grammar	Communications Assistant (8652) Communications Specialist (8651) Prog Dir, Communications (8646) Prog Mgr, Communications (8642) Sr Communications Specialist (8643)	ProFit Grammar*, Onsite: Writing Sample*	1.5 hr + 1 hr (onsite)	
Clinical Effectiveness Skills ProFit - Clinical Effectiveness	CE Quality Coord (2054)	ProFit Medical Terminology Skills*, Matching*	1.5 hr	
Protocol Research Skills ProFit - Clinical Research Quality	Human Research Regulations Editor (8671)	ProFit, Protocol Research Skills*	1.5 hr	
Clinical Research Support Skills ProFit - Human Research Regulations	Clinical Research Quality Specialist (4362) Sr Clinical Research Quality Specialist (4361)	ProFit, Clinical Research Monitor Skills*	1.5 hr	

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Institutional Testing				
Job Family	Job Titles	Test Battery	Time	
EHR	Assoc EHR Application Analyst (9992) Clinical Informatics Specialist (1454) EHR Application Analyst (9993) Principal EHR Application Analyst (9995) Sr EHR Application Analyst (9994)	Onsite: EPIC Assessments*	1 hr and 15 min	
Scientific Publications	Associate Scientific Editor (8602) Mgr, Scientific Publications (8600) Scientific Editor (8601) Sr Scientific Editor (8603)	Onsite: Departmental Testing*	NA	
UT Police Dept	Cadet (6339) Lead Police Telecommunicator (6323) Police Telecommunicator (6325) Sr Police Telecommunicator (6324)	Onsite: Departmental Testing*	NA	
Internal Audit	Audit Specialist (9116) Manager, Internal Audit (9164) Senior Auditor (9136) Lead Auditor (9142)	Onsite: Departmental Testing*	NA	

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